

08 March, 2016

Dear Sir,

Subject: A half-day awareness program on Quality Management Standards/Quality Technology Tools (QMS/QTT) for Quality and Productivity Enhancement in MSME-Sector.

Merchants' Chamber of Uttar Pradesh and MSME-Development Institute Kanpur are jointly organising a half-day awareness program on **Quality Management Standards/Quality Technology Tools (QMS/QTT) for Quality and Productivity Enhancement in MSME-Sector.**

Sri G. Velladurai, Deputy Director, MSME-DI, Kanpur shall share his knowledge about the **National Management Competitiveness Programs (NMCP)** and its **Components**. **Shri N.M. Jauhri**, Consultant & Ex-Official from Quality Council of India shall be the **Key Speaker** who shall deliberate upon the **usages and needs of Quality Management Standards and Quality Technology Tools in MSME sector.**

The details of a half-day awareness program are mentioned below:

Date: 15th March, 2016

Day: Tuesday

Time: 03:00 P.M.

Subject: Quality Management Standards/Quality Technology Tools for Quality and Productivity Enhancement in MSME-Sector

Venue: Conference Room Merchants' Chamber of Uttar Pradesh, 14/76, Civil Lines, Kanpur

The following topics will be covered and shall be useful for MSMEs to increase productivity & Quality enhancement. The discussion during the programme will include topics as below:-

- **National Management Competitiveness Program (NMCP) and its Components**
- **Needs and Usage of Quality Management Standards & Quality Technology Tools for Entrepreneurs and MSME-Sector.**

Quality Management Standards: Implementation involves preparing standard procedures, manual for less rejections, better customer confidence etc. Various standards of ISOs to address regulatory compliance and ideally waste minimization reduced environmental impact & costs.

Quality Technology Tools: 6 Sigma (to improve an operational performance by identifying and eliminating defects). **TPM** (Total Productive Management involves operators, maintenance staff and management working together to improve overall operation of any equipment), **7QC** (7 Quality Control Tools **ISHIKAWAS 7QC** tools which revolutionized Japan and the world through a (A) **Histogram** and (B) **Cause and Effect Diagram**))

Benefits of Awareness Program: The awareness program on existing quality management standards and quality technology tools shall help to simplify almost all "**functional aspects**" of a business and enabling entrepreneurs to focus on the '**core**' to enhance productivity and quality.

Who should attend?

You and your staff in Management, Production, Operation and Quality Control

We invite you to participate in the event by deputing your to avail the opportunity.

Kindly register your participation on our email-id: merchantschamberup@gmail.com and Merchants' Chamber shall conduct this seminar free-of-cost for members and invitees.

Please grant us your graceful presence.

Regards

(A.K.Sinha)
Secretary