

Dear Sir,

Merchants' Chamber of Uttar Pradesh and TYAG KANPUR are jointly organizing lectures /presentation and interactive sessions on the following subjects on every fourth Monday of the coming month including 25<sup>th</sup> January, 2016 at 9:30 AM sharp for one hour.

The following 12 topics of LES are:

1. *Leadership Excellence,*
2. *Teamwork,*
3. *Time Management,*
4. *Meeting Management,*
5. *Decision Making,*
6. *Project Management,*
7. *Risk Management,*
8. *Talent Management,*
9. *Voice of the Customer Management,*
10. *Operational Excellence,*
11. *Supply Chain Management,*
12. *Sustainable Change Management.*

Dr. Manu Vora and the American Society for Quality (ASQ) India had initiated a "**Leadership Excellence Series (LES)**" using technology (Free Google Hangout which creates free recorded session YouTube for wider sharing) to focus on imparting life-long transferable soft skills and quality management knowledge to students/faculty/staff/professionals in India (***Free Gian Daan***)..

Dr. Manu Vora shall be available through a link and we shall have one hour session.

This series is beneficial to students in their academics and helps in improved employability. For professionals, it is useful for better job performance and growth. So far, **over 175,000** people have benefitted through the LES program recorded YouTubes in ***over 50 educational institutes in 14 States and NCR in India.*** This program is similar to Massive Open Online Courses (MOOCs) which became popular in 2012. It is MOOCs initiative for soft skills and quality management.

The Colleges and Universities participating in this program include 3 IITs, 2 NITs, business, management, arts, science, commerce, pharmaceuticals, etc. One Government entity (Ministry of Rural Development, New Delhi) is also participating. This program is well received in non-profit (Education and Healthcare), for-profit (Tata Network Forum using Webinars), and government domains.

Dr. Manu Vora is Chairman and President of Business Excellence, Inc., USA and is the Honorary Faculty for the LES Program. He holds B. Tech. (IIT BHU), M.S., and Ph.D. in chemical engineering from IIT Chicago, and MBA with marketing management. He is Founder, Director, and President of Blind Foundation for India since 1989. He is an ASQ Fellow and Certified Quality Engineer. ASQ has bestowed on him five medals. He is a 2013 recipient of ASQ's Spencer Hutchens Medal for Social Responsibility. He received 2015 BHU Distinguished Alumnus Award, 2015 & 2000 Paul Harris Fellow Medal from the Rotary Foundation, 2012 IIT Chicago Alumni Medal, 2011 Elis Island Medal of Honor, and 2010 US President's Volunteer Service Award. His contact email: [manuvora@b-einc.com](mailto:manuvora@b-einc.com).

## **ASQ India**

American Society for Quality (ASQ) India opened in 2010 in New Delhi. It brings together all of ASQ's programs including training, certification, membership (establishing Local member Communities), and facilitation of improvement initiatives. ASQ India is a 100% owned subsidiary of ASQ Inc., USA, and works with almost all the major Indian organizations including the Tata Group companies, Maruti Suzuki, major PSUs including NTPC, BHEL, GAIL, BEL, SAIL, Indian Defense organizations, IT & ITES companies - Infosys, TCS, HCL, Genpact, etc. ASQ India facilitates performance improvement and capability development for many leading Indian and International organizations in the healthcare, pharma, chemicals & process industries, heavy industry, automobile supply chains and arms of Indian government dealing with public services.

We invite you to benefit from these specialised sessions.

Kindly make it convenient to attend.

Arvind Kumar Sinha  
Secretary